

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
OCTOBER 2023**

Madison County Road Department

Reporting Dates 10/02/23 through 10/30/23

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
38125	10/26/22 10/06/23 10/03/23	Request Schedule Closed	Durations 345.0 S-to-C 342.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd Robinson Rd District 4
38453	01/24/23 10/05/23 10/30/23	Request Schedule Closed	Durations 254.0 S-to-C 279.0 O-to-C	Culvert Clean Out Medium Priority Culvert under road is stopped up	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr Ancient Oaks Dr District 3
38760	03/08/23 10/19/23 10/30/23	Request Schedule Closed	Durations 225.0 S-to-C 236.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up under the road causing problems on her property	Brown, Shirley Engineering	Boston, Leslie Virilia Rd Virilia Rd District 4
39039	04/17/23 10/23/23 10/10/23	Request Schedule Closed	Durations 189.0 S-to-C 176.0 O-to-C	Culvert Installation Medium Priority Name: Leland Nordin	Brown, Shirley Road Maintenance	Nordin, Leland Childress Ln Childress Ln District 4
39274	05/10/23 10/18/23 10/19/23	Request Schedule Closed	Durations 161.0 S-to-C 162.0 O-to-C	Culvert Installation Medium Priority Replace 2 pipes at the end of road where road has washed out (12"x40') . there is a stake & real estate sign at the location	Brown, Shirley Road Maintenance	Johnson, Brandon Shady Acres Ln Shady Acres Ln District 4
39289	05/11/23 10/12/23 10/03/23	Request Schedule Closed	Durations 154.0 S-to-C 145.0 O-to-C	Ditching Medium Priority Ditches and culvert need to be cleaned	Brown, Shirley Road Maintenance	Cline, Willie Moss Rd Moss Rd District 5
40168	07/28/23 10/27/23 10/10/23	Request Schedule Closed	Durations 91.0 S-to-C 74.0 O-to-C	Culvert Repair Medium Priority At the intersection of Dove Cv and Quail Hollow the culvert is collasping	Brown, Shirley Road Maintenance	Clark, Monty Dove Cv Dove Cv District 3

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40316	08/17/23 10/11/23 10/20/23	Request Schedule Closed	Durations 55.0 S-to-C 64.0 O-to-C	Culvert Repair Medium Priority Need cross drain clean or replaced	Brown, Shirley Road Maintenance	Harris Ben Lockett Rd Ben Lockett Rd District 5
40381	09/06/23 10/06/23 10/05/23	Request Schedule Closed	Durations 30.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Crumley, David Pat Lockett Rd Pat Lockett Rd District 5
40415	09/13/23 10/11/23 10/02/23	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority Culvert needs extension on both sides	Brown, Shirley Road Maintenance	Ware, Phyllis John Day Rd John Day Rd District 5
40416	09/13/23 10/12/23 10/19/23	Request Schedule Closed	Durations 29.0 S-to-C 36.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Stewart, Sam Permenter Rd Permenter Rd District 5
40420	09/13/23 10/13/23 10/17/23	Request Schedule Closed	Durations 30.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, to stop standing water on property and driveway	Brown, Shirley Road Maintenance	Myles, Mary Center St Center St District 3
40444	09/19/23 10/03/23 10/05/23	Request Schedule Closed	Durations 14.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority Need culvert extended on each ends	Brown, Shirley Road Maintenance	Westerfield, Bill N Old Canton Rd N Old Canton Rd District 1
40448	09/19/23 10/03/23 10/05/23	Request Schedule Closed	Durations 14.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority Need another pipe put in to extend driveway to make it wider	Brown, Shirley Road Maintenance	Smith, Arnedra Robinson Rd Robinson Rd District 5

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40453	09/20/23 10/05/23 10/27/23	Request Schedule Closed	Durations 15.0 S-to-C 37.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Banks Rd	Banks Rd District 5
Requesting for CHILDREN AT PLAY SIGN, SPEED SIGN AND SCHOOL BUS AHEAD SIGN							
40479	09/27/23 10/03/23 10/05/23	Request Schedule Closed	Durations 6.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Sam Permenter Rd	Permenter Rd District 5
redquesting for a bigger culvert, having flooding issue coming down off another road							
40496	10/02/23 10/20/23 10/09/23	Request Schedule Closed	Durations 18.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ponder, Robert Spring Creek Rd	Spring Creek Rd District 4
Need culvert installed on new property							
40521	10/05/23 10/10/23 10/25/23	Request Schedule Closed	Durations 5.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miggins, John Robinson Rd	Robinson Rd District 5
Needs gravel at end of driveway							
40525	10/06/23 10/12/23 10/27/23	Request Schedule Closed	Durations 6.0 S-to-C 21.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Road name signs are missing [BOTH OF THEM]							
40547	10/11/23 10/13/23 10/25/23	Request Schedule Closed	Durations 2.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Edmond, Freddie Tyson Rd	Tyson Rd District 5
Croos drain going under the road close to this address is stopped up causing flooding							
40569	10/17/23 10/18/23 10/19/23	Request Schedule Closed	Durations 1.0 S-to-C 2.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dahbashi, Tammy Twin Lakes Drive	Twin Lakes Dr District 1
needs culvert installation							

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40585	10/19/23 Request 10/20/23 Schedule 10/27/23 Closed	Durations 1.0 S-to-C 8.0 O-to-C	Signage Installation Brown, Shirley Road Maintenance	Latrice Laura Dr	Laura Dr District 4
Need SLOW CHILDREN AT PLAY sign installed on this road, down by the curve pass Ransburg Dr					
40606	10/23/23 Request 10/24/23 Schedule 10/25/23 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Johnston, Nathan Pat Lockett Rd	Pat Lockett Rd District 5
Need culvert installed on new property					

Closed Requests: 23 **72.8 S-to-C Average Duration**
76.0 O-to-C Average Duration

Total Requests: 23 **72.8 S-to-C Average Duration**
76.0 O-to-C Average Duration